

GRUNDFOS PUMPS CORPORATION
17100 West 118th Terrace
Olathe, Kansas 66061-6593

Telephone: 913 227 3400
Fax: 913 227 3500
www.grundfos.com

October 27, 2017

RE: Grundfos – Lifetime Warranty on Alignment and Rigid Coupling

Effective January 1, 2018, Grundfos will be offering a lifetime warranty on alignment and the rigid coupling as follows:

Non-Transferable:

This warranty is non-transferable and only applies to the first Owner and user at the first installation of the product.

Conditions:

- 1) The warranty stated herein applies to the following products: LCS, LCSE, VLS, VLSE, KPV, KPVS, VSM, VSME, CR, CRE, CREH, CRH, TP, TPE, TPD, and TPDE)
- 2) Grundfos offers a lifetime warranty against misalignment. If any product listed above is found to be out of alignment between the pump shaft and the motor shaft during the life of the pump, Grundfos will repair or replace the pump at no charge to the Owner.
- 3) If the rigid coupling has failed as a result of misalignment during the life of the pump, then Grundfos will repair or replace pump coupling at no charge to the Owner.
- 4) This warranty does not include normal wear and tear on bearings and seals
- 5) This warranty only applies when products are installed and used for the purpose that they are intended by Grundfos.
- 6) The warranty is conditional on the full compliance with Installation, Operational and Maintenance requirements provided from Grundfos or one of their agents.
- 7) The warranty is not applied if the customer attempts to modify or repair the equipment without written approval from Grundfos.
- 8) The warranty does not apply if the product is misused or mishandled during the life of the pump.
- 9) The warranty applies if the product is installed by or started up by Grundfos or a Grundfos Approved Service Partner (ASP).

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Excluded Products:

This warranty does not apply to products not listed above including but not limited to LF, KP and other pumps where the IOM manual and design of the equipment require a flexible coupling and site alignment.

Warranty is Additional:

This warranty is in addition to the standard two (2) year warranty provided on Grundfos pumps as described and provided in our standard terms and conditions for sale of product in the US.

How to Claim:

Contact your local authorized Grundfos representative and/or work through the point of contact from the original purchase of the product to make a warranty claim.

Sincerely,



David McMillan
Executive Vice President of Sales
Buildings Services



Greg Bretz
Vice President of Sales
Commercial Building Services



David McLean
Vice President of Service